CONNECTICUT CHILDREN'S BEHAVIORAL HEALTH PLAN

Annual Report October 2024

Executive Summary

This Annual Report is being submitted by the Children's Behavioral Health Plan Implementation Advisory Board (Advisory Board) as required by Connecticut General Statutes (CGS) Section 17a-22ff. Consistent with the collaborative efforts to *develop* the Children's Behavioral Health Plan (Plan), the Annual Report reflects the collective work of state agencies, family advocates, providers, and community partners to *implement* the Plan. The Advisory Board has worked to address the recommendations from its 2023 Annual Report, including substantial efforts to align and coordinate efforts among related advisory bodies. During this past year, there have been several accomplishments across the following components of the children's behavioral health system, consistent with the Plan:

- System Organization, Financing and Accountability
- Health Promotion, Prevention and Early Identification
- Access to a Comprehensive Array of Services and Supports
- Pediatric Primary Care and Behavioral Health Care Integration
- Disparities in Access to Culturally Appropriate Care
- Family and Youth Engagement
- Workforce

In spite of efforts made over the last year, there is an escalating need to address the significant workforce needs, insufficient funding structures, and lack of coordination across advisory bodies. *Continued failure to actively and adequately address the expanding workforce crisis is destabilizing the children's behavioral health system. Staffing shortages across programs and levels of care are exacerbated by inadequate pay for highly demanding work. At the same time, insufficient funding imperils the ability of providers to continue delivering services. The urgency of addressing these immediate system needs is heightened by the well-documented context of alarming and steadily escalating rates of children's behavioral health distress over the past several years. While there are many activities underway to identify additional services and system needs, Connecticut's children and families cannot afford further delay in making the investments needed to stem erosion of the progress made in our children's behavioral health system over years of thoughtful and purposeful implementation.*

The Advisory Board makes the following Recommendations for 2025:

1. Address the Workforce Crisis

The Advisory Board strongly encourages the state to implement the recommendations from the workforce strategic plan, <u>Strengthening the Behavioral Health Workforce for Children, Youth,</u> <u>and Families: A Strategic Plan for Connecticut,</u> published last year. This report features 8

recommendations to provide Connecticut with a blueprint for supporting a diverse and competent workforce to meet the behavioral health needs of children and families. The Advisory Board wishes to highlight the following two recommendations from the report. *Recommendation 1: Increase reimbursement for children's behavioral health services to cover actual costs of high-quality care and establish a transparent and systematic rate-setting process.* This recommendation in particular has the potential to enable providers to effectively address workforce shortages. *Recommendation 7: Expand the youth and family peer support workforce.* Over the next year, the Advisory Board will directly address this recommendation through development of an action plan that advises the state as to how to expand the peer support workforce.

2. Develop optimal funding paradigms

In 2020 the Advisory Board worked with Carelon, as well as the Department of Children and Families (DCF) and the Department of Social Services (DSS), to complete a fiscal map of funding for children's behavioral health services across levels of care. The Advisory Board recommends that the fiscal map be completed again in 2025 and be inclusive of Medicaid, commercial insurance, and other payers.

3. Coordinate Efforts of Advisory Bodies

The Advisory Board made significant progress toward coordination across bodies, in particular with the Children's Behavioral Health Advisory Committee (CBHAC), the Statewide Advisory Council (SAC), and the Behavioral Health Partnership Oversight Council (BHPOC). However, more work is needed to strengthen alignment and coordination. In 2025 the Advisory Board will persist in its efforts to convene meetings with the remaining bodies and implement processes for collaboration identified over the last year.

Introduction

The Plan continues to serve as a comprehensive blueprint for promoting the emotional wellbeing of all children in our state (<u>https://plan4children.org</u>).

It reflects extensive input from multiple stakeholders including substantial contributions to the vision for our system from Connecticut families. The Plan development process featured:

- 6 open forums held across the state, facilitating input from parents, mental health experts, and community members;
- 5 meetings of the advisory committee focused on the Plan's development;
- 12 facilitated discussions on aspects of the children's behavioral health system; and
- 22 community conversations held across the state specifically to gather input from families and youth regarding the network of care in Connecticut.

The broad group of stakeholders who participated in the development of the Plan has subsequently been reflected in Advisory Board membership. The membership, most recently updated within Public Act 22-47, reflects the system's reliance on collaboration and coordination among state agencies, providers, advocates, family members, and other partners to provide comprehensive behavioral health services across the full continuum of care in home, community, school, and hospital settings. The full list of affiliations of Advisory Board members together with the membership of other related governing bodies can be found in Addendum 1.

The Plan's vision for Connecticut's behavioral health system is guided by the following core values. The system should be: *family-driven and youth guided, community-based, culturally and linguistically appropriate* and *trauma informed*. More background on the development of the Plan can be found <u>here</u>. The framework and vision of the Plan remain relevant and constructive to the ongoing work to strengthen the systems and services that prevent, identify, and treat behavioral health needs for children and families within the state. Its organization around the following seven thematic areas of focus reflect the structure of the integrated approach to care:

- System Organization, Financing and Accountability
- Health Promotion, Prevention and Early Identification
- Access to a Comprehensive Array of Services and Supports
- Pediatric Primary Care and Behavioral Health Care Integration
- Disparities in Access to Culturally Appropriate Care
- Family and Youth Engagement
- Workforce

Each past annual report has provided an overview of work completed across the areas of focus and progress made toward the Plan's vision. The reports are available for review in full <u>here</u>. Highlights of accomplishments between 2015 and 2023 are attached as Addendum 2. This Addendum offers a high-level accounting of some of the most consequential work of the Advisory Board and its members, such as development of the state's Suicide Prevention Plan, the Assisted Intervention Matching Tool, Recommendations for Early Identification and Screening, adoption of Culturally and Linguistically Appropriate Standards, implementation of ACCESS Mental Health, and launch of the urgent crisis centers. The Advisory Board is dedicated to pursuing cross-utilization of resources, data, and tools so as to effectively and efficiently utilize existing resources and to direct current and future efforts toward quickly achieving system improvements. Each report also identified recommendations regarding key priorities for the system in the upcoming year. The 2023 Annual Report identified the following recommendations:

- 1. Align oversight and advisory efforts;
- 2. Aggressively address behavioral health workforce shortages; and
- 3. Develop and implement a sustainable model for funding and delivering children's behavioral health services.

The full Advisory Board met on the following dates in 2024: April 22nd, May 20th, June 17th, and October 21st. This Annual Report serves as an update on the progress made toward achieving the 2023 recommendations, and also highlights significant advances made by the various state agencies and other organizations serving on the Advisory Board in critical areas of the children's behavioral health system, as such advances are aligned with the Plan's areas of focus.

2023 Recommendation 1: Align oversight and advisory efforts

For the past several years, the Advisory Board has recommended the alignment of the six existing children's behavioral health oversight and advisory bodies (bodies), including:

- Children's Behavioral Health Plan Implementation Advisory Board (Advisory Board);
- Children's Behavioral Health Advisory Committee (CBHAC);
- Statewide Advisory Council (SAC);
- Child/Adolescent Quality, Access and Policy Committee (CAQAP) of the Behavioral Health Partnership Oversight Council (BHPOC);
- Transforming Children's Behavioral Health Policy and Planning Committee (TCB); and
- Juvenile Justice Policy and Oversight Committee (JJPOC).

The complexity of the children's behavioral health system is depicted in Addendum 3, and a crosswalk of the bodies are available in Addendum 4. Together with Addendum 1, the crosswalks offer a comparison of the legislative mandates, priorities, family engagement strategies, and memberships among these 6 groups.

The six bodies mentioned above are those most aligned in regard to the mandate to improve the children's behavioral health system. There are many other workgroups, task forces, and councils that have a relationship to children's behavioral health. As an example, at a recent TCB meeting, the Connecticut State Department of Education (CSDE) referenced 13 different children's behavioral health groups to which the department designates a member, and mentioned further that these 13 are among the *60* groups overall that maintain a member from CSDE. Similarly, at a meeting of the Mental Health Subcommittee of the Comptroller's Health Care Cabinet, the Department of Mental Health and Addiction Services (DMHAS) provided a list of *80* groups with designated participation from department staff. These examples further illustrates the need to eliminate redundancy in the respective missions of these bodies and to consider the possibility of eliminating or merging entities with related missions. Alignment and coordination among these bodies is essential to achieving efficiency, effectiveness, and overall system improvement.

On an individual level, the three Advisory Board Tri-Chairs as well as other members of the Advisory Board are purposeful in their participation on multiple bodies. For example, Ms. Smith and Dr. Cannata serve on workgroups of the JJPOC and intentionally cross-inform the work (bringing information discussed at the Advisory Board to JJPOC meetings, and vice-versa). All three Tri-Chairs participate in TCB workgroups and have been responsive to requests to provide presentations and information to the TCB Chairs and at TCB meetings. While this cross-participation is valuable for information sharing purposes, it does not serve to expedite concrete actions to achieve our shared goals. This year's Advisory Board meetings focused on making progress toward achieving such alignment as referenced in Recommendation 1. The Tri-Chairs of the Advisory Board extended invitations to the chairs and administrators of the other five bodies, offering each body an opportunity to meet with and present directly to Advisory Board members. The intent of this engagement was to identify unique roles, shared goals, and opportunities for collaboration, as well as to offer support from the Advisory Board to each of the other bodies.

The Advisory Board met with three of the other bodies. Unfortunately, and despite the vigorous efforts of administrators, the Advisory Board was unable to schedule the TCB and JJPOC presentations to the Advisory Board. Advisory Board Tri-Chairs met on two occasions with the TCB Tri-Chairs to discuss the shared goals and unique roles of the two bodies, and agreed to collaborate as their respective work moves forward. Advisory Board Tri-Chairs are also participating as members of the TCB's Strategic Planning Workgroup and the TCB subcommittees. Advisory Board Tri-Chairs will also present this Annual Report at an upcoming TCB meeting in November.

The following presentations occurred during in-person Advisory Board meetings (meeting materials available <u>here</u>):

- April 22, 2024 Children's Behavioral Health Advisory Committee Chairs, Nan Arnstein and Gabrielle Hall
- May 20, 2024
 Statewide Advisory Council Chairs, Myke Halpin and Sarah Lockery
- June 17, 2024 Child/Adolescent Quality, Access, and Policy Committee of the Behavioral Health Partnership Oversight Council Chairs, Melissa Green and Steve Girelli

Presenters were asked to address the following:

- 1. What are the most pressing concerns among your membership this year?
- 2. What work is underway or planned for this year (or the year ahead)?
- 3. How is family voice incorporated into your work?
- 4. What do you need from the Advisory Board to support your work?
- 5. What questions do you have of the Advisory Board members?

The presenters' responses to the first two questions identified above provided insight on where there are shared areas of focus among the bodies. For example, all groups included the following as priorities (identified either as a concern among membership or as work planned for the upcoming year):

- Addressing the workforce shortage;
- Increasing access of children and families to the full service array; and
- Strengthening racial equity in behavioral health services.

Other concerns identified were specific to the given body. For example, unique recommendations and member concerns included: participation in local collaboratives (CBHAC), access to non-emergency medical transportation (CAQAP), and information on the number of families with open DCF cases (SAC).

Family voice is incorporated within each body, with family members or youth with lived expertise participating as members as well as chairs. Engagement of families within CBHAC is particularly noteworthy, with families consisting of more than half of its members. The agendas and annual reports also directly reflect family-identified priorities.

In response to questions four and five above, the presenters asked that the Advisory Board support the work of the other bodies with the following:

- Assist with engaging legislators to appoint members to the given body per their statute;
- Support engagement of families across the bodies;
- Share Advisory Board recommendations to inform other bodies' reports; and
- Engage in coordination on shared priorities and goals.

2023 Recommendation 2: Aggressively address behavioral health workforce shortages

Behavioral health workforce shortages at every level of care are impairing the state's ability to provide timely and high-quality services during a time of heightened demand for services and increasing symptom acuity. In short, there are more children presenting with more acute and persistent behavioral health conditions, while the number of clinicians and direct care staff working with populations with high needs (in community, hospital, and home-based settings) has decreased to alarmingly low levels. This current crisis is a priority of the Advisory Board.

In November 2023 CHDI, in collaboration with the Advisory Board and with funding from DCF, published <u>Strengthening the Behavioral Health Workforce for Children, Youth, and Families: A</u> <u>Strategic Plan for Connecticut</u>. The Workforce Strategic Plan was the culmination of a process involving extensive stakeholder engagement, advisement from a small group including Advisory Board representatives and those with lived expertise, and a comprehensive review of national and out-of-state initiatives. The plan includes recommendations for short- and long-term solutions to strengthen the pipeline, diversity, recruitment, retention, and competencies of the workforce.

At the June 17, 2024 Advisory Board meeting, CHDI presented an update on the workforce plan, and recent policy or system changes in the state that aligned with the Workforce Strategic Plan's recommendations. Progress is noted below.

- 1. Increase reimbursement rates for children's behavioral health services to cover actual costs of high-quality care and establish a transparent and systematic rate-setting process.
 - A Medicaid rate was established to reimburse urgent crisis center (UCC) services.
 - In response to a study of Medicaid rates for behavioral health services which found Connecticut's rates significantly short of those in comparable states (by approximately \$48 million), \$7 million was allocated to increase behavioral health Medicaid rates specifically for children's services. *The Advisory Board notes that although these increases are helpful to the system, the rates continue to fall short of the cost of delivering services and allowing agencies to pay competitive or even comparable wages to other states.*

- 2. Make immediate and significant investments in behavioral health workforce recruitment and retention.
 - The CGA appropriated \$10 million in American Rescue Plan Act (ARPA) funds to DCF to be used in support of children's behavioral health. DCF prioritized this funding in support of behavioral health provider workforce recruitment and retention efforts. Funding was distributed in three ways: a portion of the funds was allocated to all DCF behavioral health contracts; an additional portion was allocated to behavioral health in-home treatment services contracts; and a third portion was allocated to Intensive In-home Child and Adolescent Psychiatric Services (IICAPS) providers. This represents a much-needed infusion of resources. These funds are one-time investments, however, and in the absence of an ability to annualize these increases their positive impact will be time limited.
- 3. Develop a children's behavioral health workforce center that can track and respond to trends in supply and demand and sustain workforce development efforts.
 - No significant progress noted.
- 4. Grow and diversify the children's behavioral health workforce pipeline.
 - The CT Health Horizons initiative has continued to provide tuition assistance to master's in social work students.
 - The Governor implemented a new student loan repayment program.
- 5. Increase behavioral health training across the child-serving workforce.
 - New asynchronous trainings available to providers at no cost were launched by CHDI as part of a new online platform with funding support from DCF.
- 6. Remove administrative barriers to workforce entry and retention.
 - Public Act 24-30 allows Connecticut to participate in a multistate social work licensure compact. While this may facilitate social workers considering transferring to Connecticut, this will only have impact if Connecticut is able to address the disincentives for practice in Connecticut such as salaries and reimbursement rates.
- 7. Expand the youth and family peer support workforce.
 - The Advisory Board endorsed work on this recommendation as a priority in the upcoming year as mentioned above (see more information below).
- 8. Expand the role and capacity of community-based organizations in prevention and early intervention.
 - Many state agencies and community-based partners engage in ongoing prevention and early intervention work. There has not been significant *additional* investment in the last year.

At the same Advisory Board meeting, the Tri-Chairs introduced an agenda item to advance new work in support of the Workforce Strategic Plan's recommendation regarding expanding peer support specialists within the children's behavioral health workforce. With support from

Advisory Board members, it was decided that the potential role of peer support specialists will be a priority for the next year. The Advisory Board has directed that CHDI, in its role supporting the Advisory Board's work through a contract with DCF, will lead development of recommendations and an associated action plan for Connecticut to increase the number of family and youth peer support specialists working within children's behavioral health services. The recommendations will address training, certification, roles, and career pathways, and will identify opportunities for reimbursement and other sustainable funding.

A Steering Committee inclusive of members of the Advisory Board, providers, current peer support specialists, and family members with lived expertise, will guide the process and development of recommendations. Methods will include a literature review, focus groups, interviews, and a scan of work already underway in Connecticut and best practices in implementation and funding across other states. The recommendations are expected to be released in the fall of 2025.

2023 Recommendation 3: Develop and Implement a Sustainable Model for Funding and Delivering Children's Behavioral Health Services

Addressing children's behavioral health needs requires a sustainable model of blended funding that covers actual costs of high-quality and timely care across the system. Efforts to strengthen funding this year included the following:

- During the 2024 legislative session unspent ARPA funding was reallocated including \$7 million specifically to support higher Medicaid reimbursement rates for children's behavioral health services. The allocation is described in more detail in the updates below and came on the heels of the release of DSS' <u>Phase 1 Report: Studies of Medicaid Rates of Reimbursement</u>.
- Connecticut submitted an application for award of a federal Certified Community Behavioral Health Clinic (CCBHC) planning grant. During the planning period the state would select three programs for participation. CCBHCs provide comprehensive community-based behavioral health care for children, teens, adults, and seniors, and offer 24/7 crisis intervention services.

2024 Children's Behavioral Health Plan Implementation Updates

Implementation of the Children's Behavioral Health Plan is the responsibility of the various members of the Advisory Board. The highlights below reflect a sample of the accomplishments and investments from member organizations. These are illustrative of the interagency approach to children's behavioral health that is critical for a sustainable approach to timely high-quality care for children.

System Organization, Financing and Accountability

• Public Act 23-204, Sec. 15 appropriated \$7,000,000 for FY 2025 to DSS for Medicaid rate increases (also noted above) for providers of behavioral health services to children. This will address a 15% increase for therapeutic behavioral health services, targeted case management, family psychotherapy that includes the patient, and adaptive behavioral

health treatment by a technician using an established plan. It additionally will allow for a 3.75% increase on the remaining children's procedure codes with the exception of Autism Spectrum Disorder evaluations. Coverage is expanded to those up to 20 years of age.

- As follow up to recommendations from the Advisory Board's Data Integration Workgroup, DCF funded CHDI to conduct focus groups with family members with lived expertise, family advocates, providers, and DCF staff. The findings have been reflected within a report with recommendations regarding reporting of data related to children's behavioral health. The report findings will be shared with the Advisory Board and the Data Integration Workgroup members at upcoming meetings.
- <u>CONNECTing Schools to Care IV Students (CONNECT IV)</u> represents the fourth round of funding awarded to Connecticut from the U.S. Substance Abuse and Mental Health Services Administration (SAMHSA) to strengthen the system of care in the state. CONNECT IV is a four-year grant awarded to DCF, with CHDI serving as the statewide Coordinating Center. Other grant partners include Carelon Behavioral Health, FAVOR, Inc., and The Consultation Center at Yale. CONNECT IV will improve access to equitable and appropriate school- and community-based care using Connecticut's established framework for trauma-informed Comprehensive School Mental Health.
- DCF has contracted with CHDI to serve as the Performance Improvement Center (PIC) for the UCCs. CHDI will provide data analysis and hold associated quarterly meetings with providers to discuss trends in data. At this time, data includes episode-level data related to demographics, presenting problems (e.g., harm/risk of harm to self, disruptive behavior), referral source, implementation of model elements (e.g., medical clearance, crisis assessment), length of stay, and indicators related to discharge. Trainings for the UCC providers are being identified and will be a focus of the PIC in the coming months.
- Special Act 24-10 required that DPH convene a working group, and by January 1, 2026, develop a universal patient intake form based on the working group's requirements and guidelines. The Tri-Chairs of the Advisory Board will serve on the working group to support coordination. The universal patient intake form is intended to reduce the duplication of intake information collected across providers of behavioral health services for children. A report will be submitted to the joint standing committees of the General Assembly having cognizance of matters relating to children and public health, and shall include such recommendations, form requirements and guidelines.

Health Promotion, Prevention and Early Identification

• DMHAS, in collaboration with DCF and the Program for Specialized Treatment Early in Psychosis (<u>STEP</u>) at The Connecticut Mental Health Center (CMHC)/Yale University School of Medicine, developed a statewide plan for scaling the First Episode Psychosis (FEP) program statewide. STEP has been internationally recognized for Early Intervention Services (EIS) provided to individuals between the ages of 16 and 35 with recent onset schizophrenia spectrum disorders or first-episode psychosis within New Haven and surrounding towns. The statewide scale-up of FEP services includes Early

Detection and Assessment Coordinators (EDACs) in each of the five DMHAS regions. The EDACs are offering outreach to individuals experiencing a recent onset of schizophrenia spectrum disorders or first-episode psychosis, conducting screenings/assessments using specific scales, providing outreach and education to family members, and collaborating with treatment providers and connecting them with clinical consultation and trainings via STEP's Learning Collaborative.

- DMHAS Young Adult Services (YAS) finalized the outcomes in year four of a five-year federal SAMHSA grant, CT Stay Strong Healthy Transitions, to develop and implement an early intervention program for young people between the ages of 16 and 25 operated by the New Britain and East Hartford DMHAS Local Mental Health Authorities (LMHAs) which demonstrated statistically significant improvement in overall mental health ratings noted between baseline and six month follow up.
- The Office of Early Childhood (OEC) is implementing several integrated approaches to support young children's social and emotional wellbeing. The *Pyramid Model* is a framework that provides programs with guidance on how to promote social and emotional competence in all children and designing effective interventions that support young children with persistent challenging behavior. *ECCP* is a strength-based mental health consultation program designed to build capacity of caregivers by offering support, education, and consultation. *ECCP*'s purpose is to meet the social-emotional needs and/or developmental concerns of children birth to five; this includes promoting inclusion to mitigate exclusionary discipline practices. In recognition of the importance of promoting inclusion in early child care settings and the disproportionate rates of suspension and expulsion of children of color in preschool settings, OEC is proactively addressing the issue through educating staff and families.
- OEC supports a continuum of perinatal service delivery, including its *Doula* project and *Mind Over Mood*, an initiative that helps a mother transition from birth to postnatal care by addressing maternal mental health within early childhood home visitation programs.
- OEC also coordinates supports from services provided by Connecticut Association for Infant Mental Health and *Sparkler* to support the social and emotional development of children, while also heightening awareness of developmental milestones.
- DCF has funded CHDI to conduct a Comprehensive School Mental Health Landscape Analysis that will identify and catalog the many behavioral health services that occur within school settings.

Access to a Comprehensive Array of Services and Supports

• The Department of Developmental Services (DDS) has established a Children's Services Division to create a more centralized support system for families of our younger individuals. These services offer in-home supports, respite and other waivered services. The Division has also opened 2 respite centers (4 beds in each). The goal of this division is to maintain children within the family home while providing appropriate agency and community supports.

- OEC is working to increase awareness on how homelessness can be a traumatic experience potentially impacting children's development in lasting ways. *Insecure Housing Training and Support* provides training on homelessness and housing instability to increase awareness of the McKinney-Vento Homeless Assistance Act.
- Through funding from DCF, Carelon Behavioral Health's Community Pathways program, launched this year, is part of Connecticut's Family First Prevention Services Act Plan. The person-centered, strengths- and family-based approach promotes early intervention and upstream access to preventive services to ensure optimal results for children and their families. Parents and caregivers with a child under the age of 18 in need of a non-emergency referral can call Carelon Behavioral Health at 877-381-4193 and specialists will connect families to evidence-based interventions and community resources and will provide on-going support as needed. This program is available regardless of income or insurance.
- To expand prevention, identification, and treatment of substance use disorders (SUD), DCF has contracted with CHDI to provide training, professional development, and consultation for DCF contracted Outpatient Psychiatric Clinic for Children (OPCC) Providers on SUD. Additionally, through a federal SAMHSA grant, CHDI is coordinating comprehensive, family-based treatment, early intervention and recovery support services for transitional aged youth (TAY) ages 16-25 with SUD.

Pediatric Primary Care and Behavioral Health Care Integration

• School-Based Health Centers (SBHC) expanded the number of sites with behavioral health services. Services at SBHCs include screenings for mental health needs, including depression and trauma, at the time of a medical visit. Positive screenings can be followed up with referral for community services or to services directly by the SBHC. The most common mental health trends treated at SBHCs include anxiety and depression, and referrals self-harm, eating disorders, and trauma.

Disparities in Access to Culturally Appropriate Care

• Since 2015, Connecting to Care CT's Culturally and Linguistically Appropriate Services (CLAS) workgroup has trained a total of 2,591 participants in health equity related topics. Additionally, 65 organizations were trained using a six-month cohort process in the development of organizational Health Equity plans and creating internal DEI workgroups.

Family and Youth Engagement

- CSDE engaged families and youth through a variety of initiatives, including the Commissioner's Roundtable on Family and Community Engagement, and community stakeholder forums and surveys on Elementary and Secondary School Emergency Relief (ESSER) investments.
- Through CSDE's Voice4Change program, students were given the opportunity to propose and vote on how more than \$1.5 million in federal relief funds should be invested to reimagine Connecticut's schools. Over 80% of Voice4Change submissions

addressed the need for more social, emotional, and mental health supports for students and school staff.

- Through funding from DCF, CHDI has developed a new peer support model, *Students Supporting Students*, for schools based on best practices from across the country. It is currently being piloted with three Connecticut schools for the 2024-25 school year: Lebanon Middle School (Lebanon), Lyman Memorial High School (Lebanon), and Highville Charter School (New Haven). An additional school will be selected soon. Pilot schools will receive training, technical assistance, a financial stipend, and access to the Peer Support Guides.
- The Advisory Board has prioritized strengthening family member participation for the upcoming year. In response, DCF has identified funding to begin providing stipends to family members and offer simultaneous Spanish/English interpretation during meetings.

Workforce

- As part of OEC's Behavioral Health Initiatives, monthly webinars were held to highlight mental health. All <u>webinars</u> were accessible to the community at large and recorded; the recordings can be found on <u>OEC's website</u> under <u>Behavioral Health Initiative</u>, as well as on OEC's YouTube page. Webinars in FY23-24 included: Suspension & Expulsion, Insecure Housing Training and Support, Professional Development for Providers: Sharpening the Workplace Toolbox, Personal Development for Parents/Caregivers: Sharpening the Self-Care Toolbox, Women's History Month, Black Maternal Health National Minority Health Month, National Mental Health Awareness Month, and Financial Literacy.
- CSDE is expanding the school-based mental health workforce. This includes funding of 21.5 FTE social workers across 20 school districts, grants to 73 school districts to hire behavioral health staff, and funding to support mental health services at schools during summer months.
- With funding from DCF, CHDI has launched an asynchronous training platform, *Kids Mental Health Training*, to host trainings on children's behavioral health. Trainings on school refusal and substance use screening have been made available to staff within Mobile Crisis and Care Coordination programs, with expansion of training content and audience planned for the upcoming year.

Advisory Board Recommendations for 2025

1. Address the Workforce Crisis

The Advisory Board is tasked with implementation of the children's behavioral health plan. Connecticut is lauded nationally for its quality and scope of services, consistent with the vision outlined in the Plan. However, the strengths of our system are being undone by the severe shortages in the workforce, in particular within settings and services for the highest need populations. The system is experiencing a cycle of rising need, higher caseloads, clinician burnout, staff shortages, and delays in care (see Figure 1 on the next page). As time passes, the impact of this cycle intensifies, and is resulting not only in waitlists and delays in care, but also

reduced quality of care (e.g., limited use of evidencebased treatments, reduced frequency of treatment sessions, less coordination of care, etc.).

Connecticut has a plan for addressing the workforce's needs (Strengthening the Behavioral Health Workforce for Children, Youth, and Families: A Strategic Plan for *Connecticut*). Limited progress has been made on the recommendations to date. To ensure timely, equitable and high-quality services to children, it is critical that the state fully address those recommendations, and in particular, that it close the gap between the cost of care and the rates of reimbursement for services with attention to addressing pay for clinicians at rates that are aligned and competitive with salaries in neighboring states and the cost of living in Connecticut. The longer the state takes to fully address workforce needs, the greater the shortages, and the more challenging it will be to restore the system's critical infrastructure.

Figure 1: Escalating Cycle of Workforce Needs



Over the next year, the Advisory Board will collaborate on the publication of recommendations for expanding family and youth peer support roles within the children's behavioral health workforce. Recommendations will identify opportunities for strengthening integration of lived expertise within the workforce and for addressing systemic workforce issues impacting access and quality of care.

2. Develop optimal funding paradigms

In 2020 Carelon, together with DCF and DSS, completed an expanded fiscal map of children's behavioral health services across levels of care that was initiated by the Advisory Board in 2018. The report assessed funding by Medicaid and DCF using data from 2015-2018. Given the changes that have occurred since that time period, including impacts of the pandemic, the Advisory Board recommends that the fiscal map be completed again in 2025, and that this report be inclusive of private insurance spending in addition to Medicaid. As in the work done in 2018, the children's behavioral health system included programming and services funded by the other state departments that are partners in the Children's Behavioral Health System (as represented by their inclusion of the Advisory Board). It will be important to ensure that the most current fiscal mapping includes attention to changes in funding of the other state departments that impacts children's behavioral health services, such as the expansion of school-based services, some with temporary ARPA funding and funding cuts to children's programming being implemented by Judicial Branch-Court Support Services Division.

3. Coordinate Efforts of Advisory Bodies

As follow up to their presentations, chairs of CBHAC, SAC and the Advisory Board met to identify specific next steps to strengthen alignment across the bodies. The meeting resulted in an agreement among the bodies' chairs to intentionally align efforts to address shared priorities. Beginning with FY 2024 annual reports, a summary of the three reports' recommendations will be provided as a supplement to the reports. During FY 2025 the chairs will continue to meet to coordinate progress on recommendations and will proactively address a collaborative approach to agenda setting and reporting in the upcoming year.

Looking ahead to 2025, the Advisory Board will persist in its efforts to convene meetings with the remaining bodies, including both JJPOC and TCB. The Advisory Board remains committed to pursuing alignment among these six bodies in order to achieve greater efficiency and effectiveness in working toward common priorities and a shared vision of wellbeing for children and families in Connecticut.

Respectfully submitted,

Elisabeth Cannata, Ph.D. Carl Schiessl, JD Ann R. Smith, JD, MBA

STATE AGENCY PARTNERS

Department of Children and Families (DCF) Department of Developmental Services (DDS) Department of Social Services (DSS) Department of Public Health (DPH) Department of Mental Health and Addiction Services (DMHAS) Connecticut Insurance Department (CID) Department of Corrections (DOC) Department of Labor (DOL)

Office of the Governor Office of Policy and Management (OPM) Connecticut State Department of Education (CSDE) Office of Early Childhood (OEC) Office of the Child Advocate (OCA) Office of the Healthcare Advocate (OHA) Judicial Branch Court Support Services Division (JBCSSD) Commission on Women, Children, Seniors, Equity and Opportunity (CWCSEO)

		Addendum	1: Advisory Bodie	es Membership Ci	rosswalk		
	Member Affiliation ¹	Children's Behavioral Health	Children's	Behavioral Health	State	Transforming Children's	Juvenile Justice
		Plan Implementation Advisory	Behavioral Health	Partnership	Advisory	Behavioral Health Policy	Policy and Oversight
		Board	Advisory Council	Oversight Council	Council	and Planning Committee	Committee
	Children & Families	Х	X	X	X	X	Х
	Child Advocate	X				X	Х
ice	Comptroller			X			
and Offices	Corrections	Х	Х			X	X
	Developmental Srvcs	Х	X	X		X	
	Education	X	X	X		X	Х
ents	Early Childhood	X				X	
Departments	Governor's Office	Х					
par	Healthcare Advocate	Х		X		X	
Dej	Health Strategy					X	
Ite	Insurance	Х				X	
State	Judicial	X	X	X		X	X
cut	Dept of Labor	X					Х
Connecticut	Mental Health&Addiction	X	X	X		X	Х
ne	Policy & Management	X		X		X	Х
Cor	Public Health	X		X		X	Х
Ŭ	Social Srvcs	Х		X		X	X
	Victim Advocate						Х
Live	d Expertise ²	Х	X(≥51%)	Х	Х	X	Х
Beh	avioral health providers	X	X	X	X	X	
	d care providers				X		
	ily Advocates	X	X	X		X	Х
Gen	eral Assembly			X		X	Х
Cou	ncil on Medical Assistance		X				
Cms	n on Women, Children	X					
Med	ical Provider	X				X	
Poli	ce Chiefs' Assn	X		X	X		
Priv	ate Foundation	X					X
Reg	onal Advisory Councils	Х					
0	ool-Based Health Centers	X					
	ool Superintendent				X		
	c: Children's Needs	X				X	
	c: MH Service Providers	X				Δ	
Unit	ed Way Infoline	X					

Addendum 1. Advisory Bodies' Membershin Crosswalk

¹ Affiliation with department or organization (specific designee or representative may differ across committees) ² Member has lived experience with Connecticut behavioral health system (either self or family member)

Addendum 2: Children's Behavioral Health Plan Implementation Advisory Board Overview of Work 2015 - 2023

Below are *highlights* of work to date in implementing the Plan by members of the Advisory Board as documented in Annual Reports submitted between 2015 and 2023. They are organized in alignment with the Plan's seven thematic areas.

- A. System Organization, Financing and Accountability
 - Participation by all 12 state agency partners in <u>fiscal mapping</u> of the behavioral health system and contributions to Annual Reports
 - Articulation of <u>system of care and level of services</u>
 - Data Integration Workgroup <u>report</u> with recommendations for improved cross-agency use of data; system dashboard in development phase
 - Alternative Payment Methodology Workgroup <u>report</u> with recommendations for a framework and phased implementation of a value-based payment system
- B. Health Promotion, Prevention and Early Identification
 - DCF training on Infant Mental Health for early childhood partners and expanded Circle of Security training for parents.
 - Multiagency workgroup completed an extensive review to inform recommendations for adoption of screening tools to strengthen early identification of behavioral health needs
 - Perinatal support services provided to young adults receiving services from DMHAS
 - The State Suicide Prevention Plan developed in 2014 and updated for 2020-2025
 - The <u>Child Trauma Screen</u> is implemented by multiple partners, including DCF and juvenile justice settings
 - Release of the <u>Gizmo's Pawesome Guide</u> to Mental Health for elementary school students (also recently adapted for the preschool population)
 - Federal approval of <u>Connecticut's Families First Prevention Services Act (FFPSA) Plan</u> in 2022 to support strengthening families and reducing out-of-home placement.
 - Launch of the <u>Assisted Intervention Matching Tool</u> (AIM) to help providers, family members and others identify potential services for a child's needs
- C. Access to a Comprehensive Array of Services and Supports
 - Urgent Crisis Centers funded per model developed by the <u>Behavioral Health Urgent Care and Crisis</u> <u>Stabilization Workgroup</u>
 - Funding and implementation of the <u>School Based Diversion Initiative</u>
 - Signed MOUs between <u>Youth Mobile Crisis</u> and nearly all school districts in CT (schools now account for the highest proportion of referrals to the program)
 - Coordination of 9-8-8 and Mobile Crisis services
- D. Pediatric Primary Care and Behavioral Health Care Integration
 - Expanded use of screening tools in pediatric primary care and added billing codes to track positive screenings
 - Implementation of <u>ACCESS Mental Health</u> to increase pediatric knowledge of mental health and direct consultation for youth behavioral health needs for children, youth and young adults
- E. Disparities in Access to Culturally Appropriate Care

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- Adoption of the <u>Culturally and Linguistically Appropriate Standards</u> (CLAS), CT-developed inclusion of a racial justice framework, development of a CLAS Toolkit, and consultation to support implementation
- Health Equity Plans developed by agencies providing state-contracted behavioral health services
- Agencies, including DCF, CSSD and others engage in quality improvement efforts with behavioral health providers that include analyzing access and outcome data by race and ethnicity

F. Family and Youth Engagement

- Mandated representation and strong participation of family members across policymaking bodies, including the Advisory Board, the Children's Behavioral Health Advisory Council, and the <u>CONNECT</u> Workgroups
- Development of the <u>Connect4Families Toolkit</u>
- Documenting and utilizing <u>community conversations</u> to include family voice in shaping the system
- Training for families on the behavioral health system of care
- G. Workforce
 - Training on home-, clinic- and school-based evidence-based treatments
 - Learning collaboratives for providers to address recruitment and retention challenges
 - Release of <u>Strengthening the Behavioral Health Workforce for Children, Youth, and Families: A Strategic Plan</u> <u>for Connecticut</u> by the Advisory Board in collaboration with the Child Health and Development Institute.

Addendum 3: Connecticut Children's Behavioral Health System: State Agencies and Oversight/Advisory Bodies



STATE AGENCIES

DCF - Department of Children and Families
DDS - Department of Developmental Services
DSS - Department of Social Services
DPH - Department of Public Health
DMHAS - Department of Mental Health and Addiction Services
CID - Connecticut Insurance Department
DOC - Department of Corrections
DOL - Department of Labor
CSDE - Connecticut State Department of Education
OEC - Office of Early Childhood
OCA - Office of the Child Advocate
OHA - Office of the Healthcare Advocate
JBCSSD - Judicial Branch Court Support Services Division
CWCSEO - Commission on Women, Children, Seniors, Equity and Opportunity
BHP – Behavioral Health Partnership (incudes DCF, DMHAS and DSS)

OVERSIGHT/ADVISORY BODIES

CBHPIAB – Children's Behavioral Health Plan Implementation Advisory Board TCBHPPC – Transforming Children's Behavioral Health Policy and Planning Committee JJPOC – Juvenile Justice Policy and Oversight Committee BHPOC – Behavioral Health Partnership Oversight Council SAC – State Advisory Council on Children and Families CBHAC – Children's Behavioral Health Advisory Council

Addendum 4: Connecticut Children's Behavioral Health System: State Agencies and Oversight/Advisory Bodies

Leadership and Structure	Committee Charge Per Statute	Reporting Requirements	Family Engagement and Membership	FY24 Priorities
Children's Behavioral H	lealth Plan Implementation Advisory I	Board	_	
Target Population: all cl	hildren in Connecticut			
Tri-chairs selected by	CGS Sec. 17a-22ff	Annual report to the joint standing	At least 8 members	(1) Coordinate Efforts of
DCF Commissioner	Established 2015	committee of the General Assembly having cognizance of	must be families with lived expertise	Advisory Bodies
Quarterly mtgs	The board shall advise member	matters relating to children	Designing EV25 will	(2) Address the Workforce Crisis
Short-term workgroups	agencies, service providers, advocates, and others regarding (a)	[Children's Committee]	Beginning FY25, will provide	workforce Crisis
are established and meet	execution of the behavioral health	Report must address: the status of	Spanish/English	(3) Develop optimal
as needed to address	plan for all children in Connecticut	the Plan's execution; level of	translation and	funding paradigms
specific needs in the	developed pursuant to Connecticut	collaboration among agencies and	stipends to	
system	law, (b) cataloguing the mental,	stakeholders; recommendations	participating family	
•	emotional, and behavioral health	for improvements in execution of	members	
	services offered for families with	the plan or collaboration among		
	children in the state by agency,	stakeholders; additional		
	service type, and funding allocations	information as needed to reduce		
	to reflect capacity and utilization of	long-term impact of behavioral		
	services, (c) adopting standard	health needs on children.		
	definitions and measurements for			
	services that are delivered, when			
	applicable, and (d) demonstrating the			
	collaboration of such agencies,			
	providers, advocates, and other			
	stakeholders in implementing the			
	Plan. (Home - <u>Plan 4 Children</u>). The			
	Advisory Board meets quarterly and			
	issues an annual report to the General			
	Assembly each October.			
	Subcommittees are convened to			
	address aspects of the board's			
Childuan's Dahardaral T	statutory charge.			
	lealth Advisory Committee			
Target Population: all c	muren in Connecucut			

				2022 2025 D : ::			
Two chairs: one family	<u>CGS Sec. 17a-4a</u>	Annual status report to the DCF	At least 51% of	2022-2025 Priorities:			
member and one	Established 2000	Commissioner on local Systems	members must be	(1) Pediatric Primary			
provider		of Care/Community	parents or relatives of	Care and Behavioral			
	The committee shall promote and	Collaboratives and practice	a child who has or had	Health Care			
Bimonthly mtgs	enhance the provision of behavioral	standards for state-funded	a serious emotional	Integration			
required, but typically	health services for all children in this	behavioral health programs	disturbance or persons				
meet monthly	state. It shall meet at least bimonthly		who had a serious	(2) Disparities in Access			
	and submit a status report on local	Biannual recommendations to the	emotional disturbance	to Culturally			
	systems of care and practice standards	DCF Commissioner and the SAC	as children	Appropriate Care			
	for state-funded behavioral health	on the provision of behavioral					
	programs to the commissioner of	health services for all children in	Family members	(3) Access to a			
	children and families and State	the state, including: assessment	receive a stipend for	Comprehensive Array			
	Advisory Council on Children and	and benefit options for children	participation	of Services and			
	Families.	with behavioral health needs;		Supports			
		appropriateness and quality of	All meetings have live	~~~PP~~~~			
		care for children with behavioral	Spanish/English	More specific			
		health needs; the coordination of	translation services	recommendations within			
		services provided under the		annual reports			
		HUSKY Health program with		unituri reports			
		services provided by other					
		publicly-funded programs; (4)					
		performance standards for					
		preventive services, family					
		supports and emergency service					
		training programs; (5)					
		assessments of community-based					
		and residential care programs; (6)					
		outcome measurements by					
		reviewing provider practice; and					
		(7) a medication protocol and					
		standards for the monitoring of					
		medication and after-care					
		programs.					
Behavioral Health Partnership Oversight Council and the Child/Adolescent Quality, Access, and Policy Committee							
Target Population: Medicaid-insured							
Tri-chairs: provider,	<u>CGA Sec. 17a-22j</u>	Committees report on meeting		CAQAP Key Topics:			
family member, and	Established 2006	content back to the Oversight		(1) Utilization of EDs and			
		Council and make		in-patient beds			
Administrative support	The council shall advise the	recommendations to the Council					
provided by the Joint	commissioners of children and	about improvements in quality					

Cmte on Legislative Management Council and committees meet monthly; committees are open to public without formal membership Committees: Child/Adolescent Quality, Access, and	families, mental health and addiction services, and social services on the planning and implementation of the Behavioral Health Partnership (BHP) established on behalf of children and adults participating in the HUSKY Health Program members (Medicaid and CHIF services) and children enrolled in the voluntary services program operated by the Department of Children and Families.	and access in children's behavioral health		 (2) Utilization/availability of intermediate levels of care (3) Urgent Crisis Center utilization and effectiveness and Medicaid funding (4) Non-Emergency Medical Transportation and its impact on access to care
Policy; Adult Quality, Access, and Policy; Operations; Coordination of Care/Consumer Access				 (5) Medicaid reimbursement levels and state response to study revealing inadequacy of current funding (6) Health equity within all of topics
State Advisory Council Target Population: child	on Children and Families Iren served by DCF			
Chair and Vice Chair Quarterly mtgs	CGS Sec. 17a-4 Established 1971 The council shall (a) recommend to the commissioner of children and families programs, legislation or other matters to improve services for children and youth, (b) annually review and advise the commissioner regarding the proposed budget, (c) interpret to the community at large the policies, duties and programs of the department, (d) issue reports to the Governor and commissioner, (e) assist in the development and review of strategic plans, (f) receive a quarterly status report from the commissioner, (g) independently	Annual progress report Review and comment on the annual DCF budget (annually) and the Child and Family Service Plan (every five years)	Positions designated for youth and caregiversRequest youth and caregivers for agenda itemsFamily advocate representativesMembers of the Youth Advisory BoardMeetings includes Regional Advisory Council updates representing family	 Access for services Workforce shortage Low Medicaid reimbursement rates and contracts without COLAs Racial Justice Foster family recruitment and retention

				[
	monitor the department's progress in		voices from the	
	achieving its goals, and (h) provide an		regions	
	outside perspective to the department.			
	's Behavioral Health Policy and Planni	ng Committee		
Target Population: all c				
Tri-chairs: OPM	<u>CGS Sec. 2-137</u>		Statute does not	Workgroups defining
representative and two	Established 2022		require family or	priorities
members of the General			youth participation	
Assembly	The committee shall evaluate the			
	availability and efficacy of		Family members are	
Monthly meetings	prevention, early intervention, and		engaged within	
	behavioral health treatment services		planning efforts and	
Subcommittees include:	and options for children from birth to		presentations	
Strategic Planning;	age eighteen and make			
Infrastructure; Services;	recommendations to the General			
Prevention; School-	Assembly and executive agencies			
Based	regarding the governance and			
	administration of the behavioral			
	health care system for children.			
Juvenile Justice Policy a	and Oversight Committee			
Target Population: justi	ce-involved youth			
Chairs: Representatives	CSG Sec. 46b-121n		Statute requires	
from OPM and General	Established 2015		participation by youth	
Assembly			and family members	
	The committee shall evaluate policies			
Monthly mtgs	related to the juvenile justice system			
	and the expansion of juvenile			
Workgroups: Diversion;	jurisdiction to include persons sixteen			
Incarceration; Cross	and seventeen years of age.			
Agency Data Sharing;				
Racial and Ethnic				
Disparities; Community				
Expertise Workgroup;				
Education Committee;				
Gender Responsiveness				
Workgroup				